

OneCare

Ambulatory Care Initiative

Today's agenda

ONECARE AMBULATORY CARE INITIATIVE

PHYSICIAN PRACTICE MANAGEMENT
SYSTEM-ALLSCRIPTS

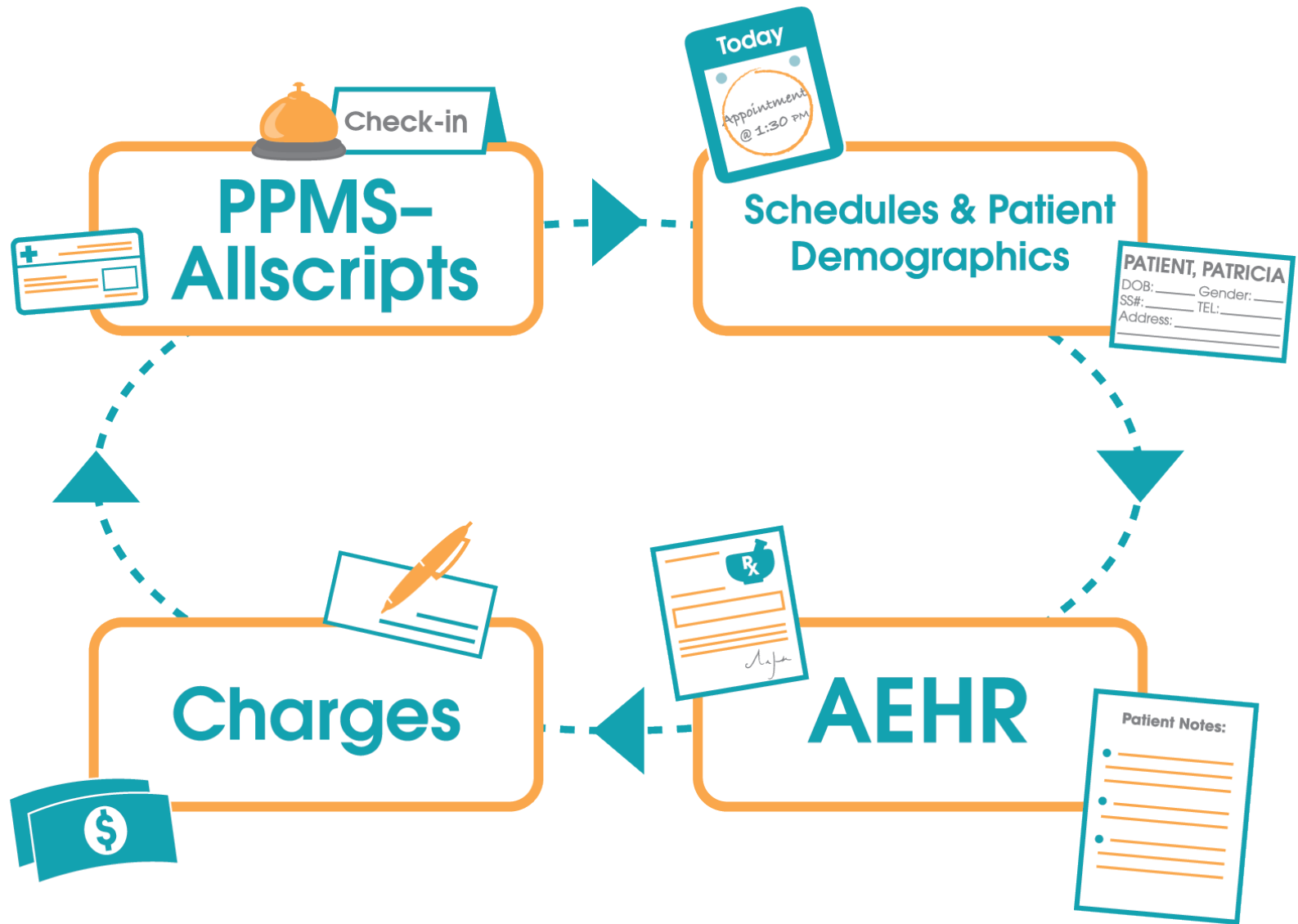
AMBULATORY ELECTRONIC HEALTH RECORD






**OneCare is the way we will
transform health care**

What OneCare brings to our clinics



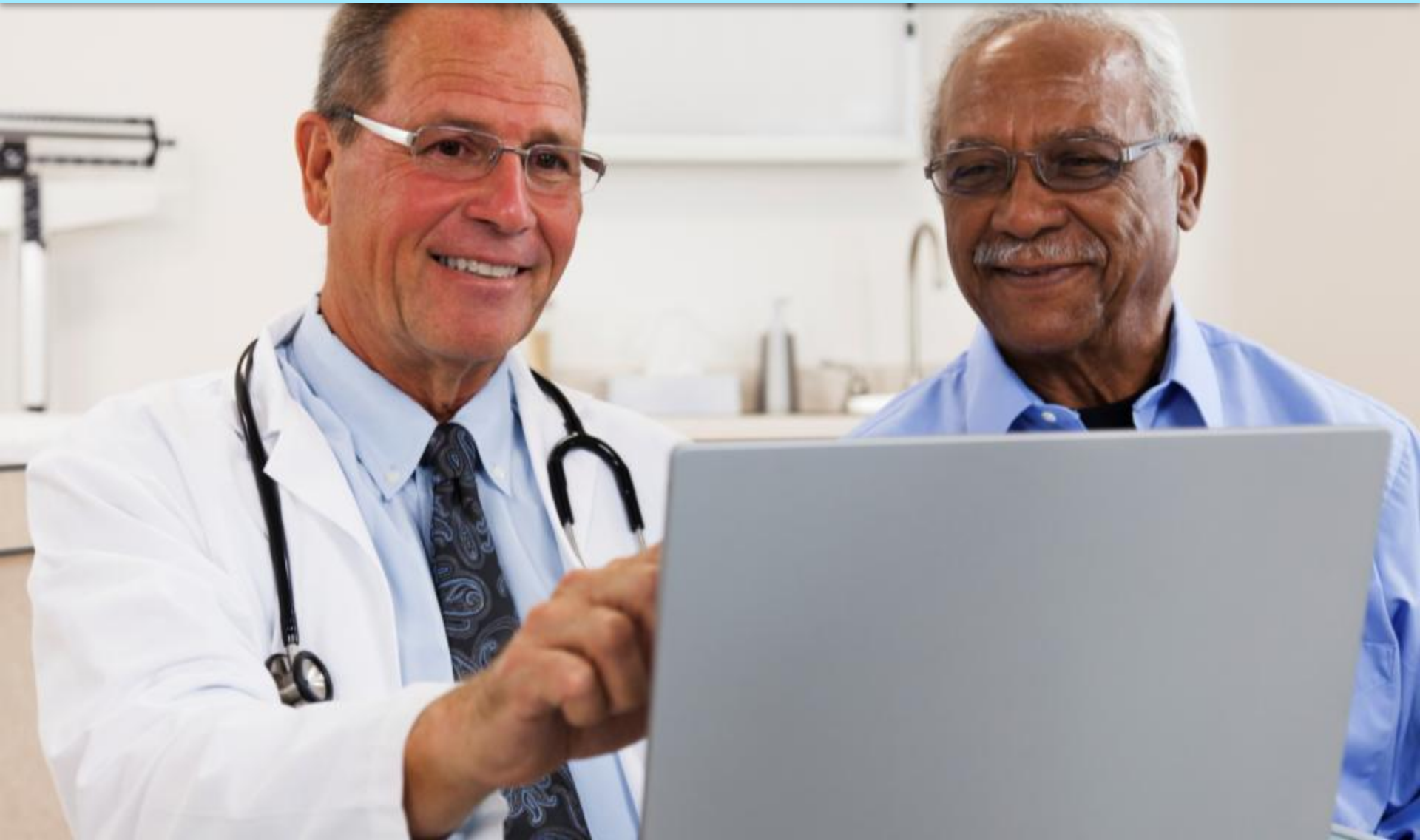
A woman with dark hair and glasses, wearing a black blazer, is smiling and holding a pen. In the background, there is a line graph on a grid. The graph shows a line that starts high, drops to a low point, and then rises to a peak before slightly declining. The text "The benefits of OneCare" is overlaid on the top right of the image.

The benefits of OneCare

IMPROVE Patient safety and
clinical outcomes



ENHANCE the patient experience





PROVIDE necessary tools
and information

ELIMINATE
duplication
and waste



BETTER
position us for
the future



ENTER a new era of technology

- Change workflows
- Discontinue using paper charts
- Use tablets or desktop computers
- ePrescribe using the AEHR



Why PPMS–Allscripts and AEHR?

Having common systems allows us to:

- Adopt best practices (workflows)
- Improve data gathering and reporting capabilities
- Capitalize on the purchasing power of a large, national organization
- Provide support more efficiently
- Enhance revenues

Achieving Meaningful Use

- Medical professionals must meet specific requirements to show they're using certified EHR technology in ways that measurably improve the quality, safety and effectiveness of patient care
- PPMS–Allscripts and AEHR will help us demonstrate Meaningful Use

What to expect

- Plan time to learn and become competent
- AEHR: Recommend reduced patient load at go-live
- Significant time investment by practices
- Everyone's participation and commitment



Introducing Physician Practice Management System–Allscripts



PPMS-Allscripts
SUPPORTS
patient care

One standard system

Start

LSS
McKesson PPP
PCN
GE IDX
Cerner
Misys
Medical Manager
eClinicalWorks
AthenaHealth
Healthwind
Advanced MD
Paradigm
Meditech



Finish



Allscripts™

PPMS–Allscripts affects those who:

- Register patients
- Schedule appointments
- Perform billing functions



Our electronic appointment book

- When we schedule appointments, we'll enter basic patient demographic and insurance information.
- Provider schedules will be built in the new system according to our needs.
- Demographic, insurance and schedule info. will flow into the AEHR.

Our patient registry

- To register patients, we'll use four tabs in PPMS—Allscripts
- Registration info. will flow to the AEHR

Allscripts PM Companion - Registration - Marcia Brady - Bal. \$163.00

Summary Patient Account Policies Additional Info

Marcia Brady DOB: 05/02/1996 Sex: F
SSN: *****1234 Age: 16 years

Patient: Marcia Brady Patient#: 1111283
Enterprise#:

— Patient Information —

Marcia Brady
4222 Clinton Way
Santa Monica, CA 90402

Sex: Female SSN: *****1234
Birth Date: 05/02/1996 Age: 16 years
Usual Provider:
Referring Dr:
Prim Care Phys:
Med. Rec. Loc:
Med. Rec. No: 133343
Interpreter: False
Language: English
Nickname:

Home#/Cell#: (310) 555-6161 /
Work#:
Employer:

— Account Information —

Contact	Type	Home#
Mike Brady	Guar, Pat, Sub	(310) 555-6161
Carol Brady	Pat	(310) 555-6161
Greg Brady	Pat	(310) 555-6161
Marcia Brady	Pat	(310) 555-6161
Alice Nelson	Emg	(310) 555-6161

Account# 1111280 Acct Type: STANDARD
Mike Brady
4222 Clinton Way
Santa Monica, CA 90402

Home#/Cell#: (310) 555-6161
Work#: (310) 555-4242

— Policy Information —

Coverage	Carrier	Status
Primary	BlueCross BlueShield Nebraska	

Subscriber: Mike Brady
Certificate ID: YET123456789
Group Name:
Group Number:
Carrier Contact:
Carrier#: (800) 642-8516
Plan / Co-Pay: \$15.00 P / \$15.00
Plan / Specialist Co-Pay: \$25.00 S / \$25.00
Coverage Type: Medical

Billing bells and whistles

- PayerPath claims clearinghouse
 - **iClaim** – Electronic claims with real-time editing, online correction, automatic posting of claims and reporting
 - **iRemit** – Electronic remittance management and reporting
 - **iVerify** – Insurance verification and benefits eligibility
 - **iBill** – Online patient statements and payments
 - **iRemind** – Automated patient appointment and collection reminder calling system via Televox
 - **Alpha II** – Code scrubbing: Review claims and catch and correct errors before submission to payers
 - **Denial management / EOB storage**
 - **Contract management** – Comparison of contracted rates to paid rates and recoup missing revenue

Introducing Ambulatory Electronic Health Record

AEHR benefits



Provider

Nurse

Manager

Improvements

With paper

- Paper-based/handwritten paper charts
- Inconsistent and varied patient record systems
- Separate patient charts at each care site
- Reliance on costly transcription
 - Illegible documentation with potential for errors
 - Lost charts

With AEHR

- Reduced transcription costs
- Improved service coding
- Decreased costs for preparing charts for new patients
- Reduced claim denials due to better documentation



A complete health record

What the AEHR includes

- Patient demographics
- Nurse documentation
- Medical history
- Active problems
- All patient health information, clinical notes and care guides
- Physician orders and progress notes
- Medications and drug utilization review
- Lab and ancillary results
- Patient education materials
- Radiology images
- E-prescribing (eRx)
- Dragon
- Scanning of paper charts
- Electronic faxing
- Disease registry and reporting
- In the future, integration with other hospital applications



**Questions?
Comments?**